

Interactive Teller Machine Services

Connect directly to our banking experts through secure live video to take care of a number of banking needs--and with extended hours of support.

Top services available through the ITM

- Account inquiries
- Automatic transfers
- Bill payments
- Cheque cashing & withdrawals
- Debit cards - including cancellation and PIN reset
- Foreign exchange transfers between accounts
- Loan payments & payoffs
- RRSP & TFSA deposits
- Statement suppression
- Stop payments



Services not available at ITM

- Account Opening
- AFT/EFT forms - add, change, delete
- Certifying Cheques Drawn on CCCU
- Estate Accounts - add, close, maintenance
- Foreign Exchange Cash
- FX Drafts
- Hold Funds
- Lost or Stolen Official Cheques
- MasterCard Applications
- Mastercard Cash Advances
- MemberCards - new issue
- Mortgage Payouts
- MTS Transfers
- Official Cheque Issue
- Post-Dated Services
- Power of Attorneys
- RRIF / LIF Service
- RRIF Withdrawals
- RRSP - opening, redemption, withdrawal
- RRSP / RRIF - close, maintenance
- Safety Deposit Boxes - sales, maintenance, close
- Signing Authority - documentation, changes
- Statement Reprint
- TFSA - withdrawal, open, close, maintenance
- Third Party Demands
- Travelers' Cheques - sale, redemption
- Utility or Manual Bill Payments
- Year End Tax Receipts



**COASTAL COMMUNITY
CREDIT UNION**

TOGETHER, LET'S DO
GREAT THINGS