

# ELECTION AND AGM BULLETIN

## VOTE in the 2013 Director Elections

**VOTE 2013**

**OFFICIAL  
NOTICE**

### **Board of Directors**

**ELECTION VOTING PERIOD**

**Monday, March 11, 2013**

**to**

**Wednesday April 10, 2013**

You can vote online  
through Member  
Direct online banking!

Visit [cccu.ca](http://cccu.ca) for  
more details.

### **Annual General Meeting** **Thursday, May 09, 2013**

Vancouver Island Conference Centre  
80 Commercial Street, Nanaimo

**6:45 pm - Registration**

**7:30 pm - AGM Starts**



**COASTAL  
COMMUNITY**

TOGETHER, LET'S DO  
GREAT THINGS

## AT COASTAL COMMUNITY, YOU GET TO ELECT THE PEOPLE IN CHARGE!

### To our valued members,

On behalf of the Nominating Committee of the Board of Directors, I encourage you to take charge and vote for those you'd like to see govern your Credit Union—in our 2013 Board of Directors Election.

As the largest financial institution based on Vancouver Island and the Gulf Islands, and the 17th largest credit union in Canada, Coastal Community relies on strong governance from its Board of Directors. The Directors Election is your special opportunity—one that's unique among financial institutions—to select who will oversee your Credit Union.

Our member-elected Board of Directors is accountable to Coastal Community members for setting the vision and direction of the organization, and for sound financial decision-making. The Board makes decisions that affect the members, clients, communities and employees of Coastal Community Credit Union and its wholly-owned subsidiaries—Coastal Community Insurance Services (2007) Ltd. and Coastal Community Financial Management Inc.

Our directors play an important role in the success of Coastal Community, and in their role they oversee a wide range of areas, and require knowledge and expertise in these areas. For these reasons, the Board of Directors would like you to consider the following information as you review the candidate information and determine who to vote for this year:

- All of the desirable competencies that the Board has determined are important for directors to have, as listed below under Director Expertise;
- As part of its self-evaluation, the Board has specifically identified that it would like to increase its overall knowledge of information technology (IT), including IT-related governance, management, trends and risk management; and
- The information presented under the heading Director Responsibilities.

On behalf of the Nominating Committee, I ask that you take an active role in shaping the future of your Credit Union by taking the time to cast a ballot in this year's election.

*Sincerely,*

#### **Richard Kerton**

Chair, Nominating Committee

Coastal Community Credit Union Board of Directors

## DIRECTOR EXPERTISE

While board members may not have expertise in each of the following areas, desirable competencies include:

- Financial expertise: reading and interpreting financial statements and business cases.
- Management experience: comfort with principles of analysis and independence in decision-making.
- A background in strategic planning, risk management, governance, and/or human resources.
- Broad knowledge of information technology (IT), including IT-related governance, management, trends, and risk management.
- Community mindedness, with a solid knowledge of the unique circumstances or issues important to residents in the communities we serve.
- Demonstration of public leadership and communication skills, as well as forward thinking abilities.
- Computer skills, including familiarity with word processing programs.

## DIRECTOR RESPONSIBILITIES

Directors are accountable for establishing corporate vision, endorsing corporate strategy, setting policy, approving major financial decisions, allocating major resources, and representing Coastal Community at external activities.

In addition to regular monthly Board meetings, Directors are expected to sit on several Board committees, including: Audit and Risk, Community Involvement, Conduct Review, Corporate Governance, Human Resources and Compensation, Investment and Lending, and Nominating.

## CURRENT BOARD MEMBERS

*(in alphabetical order)*

The Board of Directors currently consists of 12 positions, with four terms expiring this year. There are four positions available for election in 2013.

DIRECTORS	TERM EXPIRES
Mary Ashley	2015
Evelyn Clark (Vice Chair)	2013
Judy Fraser	2013
Lynne Fraser	2015
Susanne Jakobsen (Chair)	2014
Richard Kerton	2014
Doug Lang	2013
Terry Law	2014
John Newall	2015
Lorne Purchase	2013
Gail Preus	2015
Cheryl Tellier	2014

## CANDIDATES FOR ELECTION TO THE BOARD OF DIRECTORS

The eight candidates running for election were nominated by members of Coastal Community Credit Union and were qualified by the Nominating Committee.

There are four positions available, each for a three-year term.

Please note that candidates are presented in random order in the following pages and on the ballot. The candidate information in this Bulletin has been submitted by the candidates themselves. The views and opinions expressed in the candidate information section are those of the candidates and do not necessarily reflect the official policy or position of Coastal Community. Video statements by the candidates may be viewed online at [cccu.ca](http://cccu.ca) and at Coastal Community branches.

## VOTING PROCESS AND REGULATIONS

1. Candidates in the 2013 Board of Directors Election have been qualified by the Nominating Committee of Coastal Community Credit Union. The candidates are presented in random order on election material and ballots. Information provided on the candidates has been submitted by the candidates themselves.
  2. Voting will commence on Monday, March 11, 2013 and will end on Wednesday, April 10, 2013.
  3. Personal members who are eligible to vote have the option to vote in one of the following ways:
    - a) Through Member Direct online banking, provided the member is set up for this service.
    - b) Mail-in ballot.
    - c) In-branch voting during regular branch hours.
  4. Members that are non-personal legal entities (i.e., limited companies, registered societies, or other legal entities) and are eligible to vote must appoint an individual to vote on their behalf and complete the authorization section on the ballot. The appointed individual must be 19 years of age or older. Voting on behalf of a non-personal legal entity can only be done in-branch or by mail-in ballot.
  5. Mail-in ballots must be post-marked by Wednesday, April 10, 2013 and received at the indicated mailing address by Friday, April 19, 2013 in order to be counted in the vote. Ballots submitted at a branch must be done so by Wednesday, April 10, 2013.
  6. Members will receive voting material as follows:
    - a) Personal members who are not active users of Member Direct online banking, and members that are non-personal legal entities, are receiving a full voting package by mail, including a paper ballot.
    - b) Personal members who are active users of Member Direct online banking are receiving an electronic personal message through Member Direct online banking with links to all election material, including the full 2013 Election Bulletin, and an online ballot. These members may also request that a full voting package be mailed to them if the request is made by Monday, March 25th, 2013. They may inform Coastal Community of this preference through a link found in their Member Direct personal message regarding the 2013 Election or by phoning our Administration office in Nanaimo at 250-741-3200 (toll-free at 1-888-741-1010).
  7. Only members in good standing of Coastal Community Credit Union, who are not junior members, can vote. A member in good standing is a member who holds the required number of Membership Equity Shares, has been a member of the Credit Union for at least ninety (90) days, and has not been more than ninety (90) days delinquent in any obligation to the Credit Union.
  8. Each member is entitled to one vote, provided the member has the required minimum balance of five (5) Membership Equity Shares. For Joint Accounts, there must be five (5) Membership Equity Shares for each member, otherwise only the first person named on the account may vote. A *person* may vote more than once if they vote as an individual member and if they are appointed by a member that is a non-personal legal entity, such as a limited company or a registered society, to vote on its behalf.
  9. If any member votes more than once under their membership in this election through any combination of electronic, mail, or in-branch methods, all of those member's votes are null and void, as per our Credit Union Rules.
  10. The Board of Directors Election results will be announced at the Annual General Meeting on May 9, 2013 and will be available on Coastal Community Credit Union's website at [cccu.ca](http://cccu.ca) by May 13, 2013.
- If you have any questions regarding the voting process and regulations, please contact your branch or the Administration office in Nanaimo at 250-741-3200 (toll-free at 1-888-741-1010).

# Rick Ehlers

**Work/Professional Experience:** President & CEO of Twisted Owl Management Ltd.; Executive Vice President and CEO of an operating company with ENMAX Corporation; Vice President of Human Resources with ENMAX Corporation; Human Resources Professional with ENMAX Corporation, TransAlta Corporation and Manitoba Hydro; Electrical Technician with Manitoba Hydro.

**Board/Governance Experience:** Currently on the Board for Qulliq Energy Corporation, Chair of Human Resources Committee; as an Executive I was responsible to report to two Board Committees; previously served as a Board member with the Electricity Sector Council for Canada; previously served as a Board member with the Western Energy Institute; previously on the Advisory Board for Bowen Workforce Solutions; previously served on a condominium Board; previously served on the Board for a youth climbing club.

**Relevant Education/Designations:** Certified Human Resources Professional (CHRP); member of the Institute of Corporate Directors (ICD); numerous leadership and management courses including Boardroom Financial Essentials with ICD.

**Community Experience:** Canvassed for the Juvenile Diabetes Foundation; previously involved in youth hockey serving as a coach and volunteer; previously involved with youth climbing serving as a board member and volunteer.

**Other Experience:** Extensive work and experience with collaboration of work teams and interest based problem solving; extensive work experience with developing strategic vision and strategy; skilled at developing positive and productive work relationships.

**Candidate Statement:** I am looking forward to the opportunity to serve the members of the Coastal Community Credit Union by sitting on its Board. I have been a credit union member for 35 years and have always enjoyed the personal service that just doesn't exist to the same level at the major banks. I believe it is because credit unions are able to offer products and services that are focused on their customers, who as members are also the shareholders. Coastal Community Credit Union does an excellent job of understanding this dynamic and providing great service. My background and extensive experience will assist the Board and Management to advance further on the path to continuous improvement and providing excellence in financial services.



**RICK EHLERS**

**Phone:** 250.586.6880  
**E-mail:** rickehlers@me.com

# Norm Prince

**Work/Professional Experience:** 3 years Constituency Assistant to MLA Claire Trevena; 32 years Public School Teaching - Elementary and Secondary; 25 years Union Executive - Contract Negotiations, Grievance Resolution, President.

**Board/Governance Experience:** Chair, Friends of Baynes Sound Society; 2 years Chair, Ragged Edge Community Network; 3 terms (8 years.) Elected Director Area C, Regional District Mount Waddington (Vice Chair 1 term); 10 years. MADD North Island, 8 years as Chair; 3 years Coastal Community Connection Council - North Island.

**Relevant Education/Designations:** Community Futures Board Development; Professional Year Teaching - University of British Columbia, Honours; BA Sociology - Ohio State University.

**Community Experience:** Queen Elizabeth Diamond Jubilee Medal for Community Service; 25 years Volunteer Fire Fighter; 20 years Coal Harbour Community Commission.

**Other Experience:** Columbia School of Journalism, New York, New York - Recognition for work with student journalists; Digital Graphic Design; Film and Digital Photography.

**Candidate Statement:** Since its inception, a core value of the credit union has been to demonstrate leadership, through the active participation in the community it serves. The goal is to improve the financial stability of both community and members. I believe it is important to put back more than you take. My work at the community level demonstrates this belief.

Times are difficult for many members and for the communities where we live and work. Members look to the Board to ensure that the Coastal Community Credit Union strives to build healthy communities. Fundamental to this is the protection of members' investments and the investment in members' communities.

My experience as a director has shown the importance of working cooperatively to establish goals consistent with the values of our communities and actively working to achieve these goals. It is important that directors demonstrate the leadership and collaborative skills to implement the plans set by the Board, and foster active community participation. I am confident I possess the skills and abilities that would make me an asset to the Coastal Community Board.

After working and raising two daughters in Port Hardy, my wife Kathy and I recently purchased a garden with a house, in Royston.



**NORM PRINCE**

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# Lorne Purchase

**Work/Professional Experience:** Retired Credit Union Executive; Senior VP Operations for Coastal Community Credit Union, 38 years, Retired 2005.

**Board/Governance Experience:** Past Board member for many non profits; Malaspina College Foundation and Nanaimo Family Life; a charter member, Rotary Club of Lantzville; former volunteer firefighter; lifetime member, Lantzville Volunteer Fire Department.

**Relevant Education/Designations:** Post secondary, Business Administration; many programs regarding operations and administration of financial institutions and credit unions, I have completed the required courses, and their annual upgrades, to qualify as a credit union director.

**Community Experience:** Aside from being a Coastal Community Credit Union Board Member, my wife and I volunteer our services to various organizations as required.

**Other Experience:** Currently I sit on the Corporate Governance Committee and the Investment and Lending Committee as well as sitting as a Board Member of Coastal Community Insurance Services. I have also served on the Human Resources Committee.

**Candidate Statement:** I worked at Coastal Community Credit Union for most of my career and have seen the benefits of the co-operative system when a strong community focused credit union takes a leadership role in the community.

I know that our success is a direct result of our commitment to our employees and their commitment to our members and to the organization. This all translates to providing the very best service to our members. I also know that our success is due to community partnerships and our realization that as our communities thrive so do we with our strong commitment to Corporate Social Responsibility. We do what's right for people.

I have enjoyed serving as a Board Member for the past six years and take great pride in the progress we have made and being part of a dynamic, caring and committed organization.

I ask for and would greatly appreciate your support to be re-elected to the Coastal Community Credit Union Board of Directors.



LORNE PURCHASE

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# Laurie Jackson

**Work/Professional Experience:** Adjunct Professor, Public Administration, University of Victoria; Instructor, Business Administration, Camosun College; previous teaching with Northern Alberta Institute of Technology, Victoria University of Wellington, NZ, Vancouver Island University; Consultant and Facilitator, Stakeholder Relations; Strategic Planning and Communications; Corporate Social Responsibility and Sustainability; Former Director of Communications, Ministry of Finance and Corporate Relations for the Province of British Columbia.

**Board/Governance Experience:** New Zealand Vice President, Environment Institute of Australia and New Zealand; Director, Environmental Studies, Victoria University of Wellington, New Zealand.

**Relevant Education/Designations:** PhD, Geography (Resource Management), University of Victoria; M.Ed. Administration, University of Alberta; B.Sc. University of Alberta; APR (Accredited, Canadian Public Relations Society).

**Community Experience:** Streamkeepers Gabriola member; Gabriola Island Recycling Organization member; Gabriola Museum Society member; Gabriola Land and Trails Trust member; tutor for disabled students, Vancouver Island University; child sponsor through Canadian Humanitarian.

**Other Experience:** Media relations and community involvement; research and writing on risk communication; consultant to government agencies, small businesses, and First Nations.

**Candidate Statement:** I am excited to stand for election to the board of Coastal Community Credit Union. I have been a credit union member for over 30 years and support their values. I have owned property on Gabriola Island since 2001 and have lived full time in the community since 2010. As a semi-retired academic, I am keen to offer my knowledge and services. I have firsthand experience in small business management, and through my teaching, research and consulting practice: business, government, and non-profit relations; public policy; governance; corporate social responsibility and business ethics; and strategic communications. In addition, I bring to the table knowledge and commitment to business and environmental sustainability, including triple bottom line reporting. I would be honored to be elected to this board and promise to work hard on behalf of members.



Laurie Jackson

Phone: 250.325.2277

Email: [jacksola@uvic.ca](mailto:jacksola@uvic.ca)

# Judy Fraser

**Work/Professional Experience:** Teaching (elementary, secondary, post-secondary); Director of Programs and Curriculum, School District 68; Credit Union Director Achievement Program Graduate.

**Board/Governance Experience:** Past Chair and vice-chair, Coastal Community Credit Union; Currently on Audit and Risk and Investment and Lending committees at Coastal Community; Currently Chair of Coastal Community Financial Management Inc.

**Relevant Education/Designations:** B.A., McGill; M.Ed, U.Vic.

**Community Experience:** Vancouver Island Symphony Board (Director, Chair, Past Chair); Lantzville Log Society.

**Candidate Statement:** Coastal Community Credit Union is a community-based financial institution built on strong credit union values. The credit union is committed to improving the financial health of its members, improving the quality of life of its members, and maintaining a focus on a fulfilling experience for all its employees.

The recent challenges of a volatile global economic environment have led to increased focus on regulation, increased requirement for enhanced Board governance, and clear oversight of the credit union and the best interests of its members.

I have served as a Director since 1994. During that time I have acted as Board Chair, served on all Board committees and have been a lead participant in mergers to enable Coastal Community to grow and flourish. I sit on the Audit and Risk committee and Investment and Lending committees. As well, I chair the Board of Directors of Coastal Community Financial Management Inc., a Coastal Community subsidiary.

I bring senior administrative and management experience to the Board table as well as key corporate knowledge and effective decision-making skills. My experience as a Director has given me a long term strategic perspective on the value of Coastal Community to Island economic development. As a director I exercise due diligence on behalf of the organization and its members.

I am committed to ensuring the well-being of Coastal Community and working in the best interests of its members. Further, I am committed to ensuring that Coastal Community maintains a highly trained, knowledgeable staff and that it remains one of Canada's top employers.

Coastal Community Credit Union has built a strong foundation on which to continue to grow as a key Vancouver Island financial institution and corporate citizen.

It is an honour to serve as a director. Thank you for your continued support.



**JUDY FRASER**

**Phone:** 250.390.4573

**Email:** judy.fraser@shaw.ca

# Evelyn Clark

**Work/Professional Experience:** Currently CEO - Qualicum Beach Chamber of Commerce; Project Manager - Community Futures BC; and General Manager - Community Futures Mount Waddington.

**Board/Governance Experience:** Currently Vice-Chair Coastal Community Credit Union; Currently Chair Human Resources Committee Coastal Community; and Served on a variety of Coastal Community director committees.

**Relevant Education/Designations:** Master of Arts - Leadership and Training (2004); CFDA - Community Economic Development Coordinator (2006); and Credit Union Development Association Levels A,B,C.

**Community Experience:** Comox Valley Exhibition - Treasurer; Chair - Fisheries Legacy Trust Fund (2007); Chair - Ragged Edge Community Network (2006 to 2008); and Editor - Sisu Report, Sointula, BC (2003 to 2009).

**Other Experience:** Strategic planning - economic development experience; Fiduciary accountability; and Big picture thinker.

**Candidate Statement:** As a credit union member my entire life, I support the cooperative principles defining credit union's structures. I have been on a credit union board since 1991 starting in Sointula, and am motivated to be a Director because it allows me to live my personal principles and to assist with keeping rural communities strong by having a dedicated, democratic financial institution in small towns.

I currently serve as the Board Vice-Chair and Chair of the HR committee. It is an honour to serve Coastal Community and I am proud of our accomplishments. This year, I am thrilled to see Coastal Community as one of Canada's Top Employers, placing 15th across Canada. As well Coastal Community has been recognized for exceptional innovation by a group of its peers. Without our exceptional staff neither of these things would have been possible.

My community involvement includes sitting on the Comox Valley Exhibition Board. I also run my dog at Tail Blazers Agility, work out at Curves and practice yoga.

My husband and I have been married for 25 years we have two sons in university in Nanaimo and Ottawa.

Since 1999 I have worked in economic development and understand the challenges that face Vancouver Island. With changing economic realities, a more focused regulatory environment and increased competition, it is important that we look to the future with an experienced, community-minded Board. I ask for your support to assist this great credit union in continuing its track record of success.



**EVELYN CLARK**

**Phone:** 250.703.6159

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# Doug Lang

**Work/Professional Experience:** Chief Financial Officer, City of Campbell River (Retired), Local Government Consultant.

**Board/Governance Experience:** Director - Coastal Community Credit Union, Chair of Conduct Review & Corporate Governance Committee, Member of Audit & Risk Committee, Director & Chair - Coastal Community Insurance Services (2007) Ltd., Director - Central 1 Credit Union, Member of the Audit Committee, Director - CUPP Services Ltd.

**Relevant Education/Designations:** Certified General Accountant, Certificate in Municipal Finance, Certificate in Municipal Administration, Local Government Leadership - Banff Centre for Management.

**Community Experience:** Past Director & Treasurer - Greater Campbell River Assessment & Referral Service Society, Past Director & Chair - Robron Performing Band Society.

**Other Experience:** Deputy Returning Officer for Local elections.

**Candidate Statement:** One of the privileges our members have is to annually vote for directors to represent them.

A big challenge facing all credit unions in today's financial world is increasing regulatory oversight. This increased oversight requires that directors have more expertise than ever in the areas of liquidity, capital management, stress testing and enterprise risk management. I come ready with the knowledge, the experience and the skill sets required to deal with these new challenges/opportunities. Here's what you will get by electing me as your director: **Financial Expertise** - professional accountant (CGA), **Governance Experience** - championed development of our credit union's governance model, **Leadership skills** - past board chair and have served on all committees, **Thinking Skills** - able to think conceptually and independently, **Integrity** - am trustworthy and speak with honesty, **Good Judgment** - apply common sense, my knowledge and experience, **Communication and Listening Skills** - listen attentively and communicate with clarity and understanding.

Much of our success as a credit union can be attributed to our excellent staff and their passion to serve you the member. I am proud of our employees and their commitment has made Coastal Community Credit Union part of the Best Employers in Canada (By Aon Hewitt) for the last three years.

It is important for our credit union to have representation from a broad geographic area. By electing me you will ensure that the north island region continues to have representation on the board.

Please take a few minutes of your valuable time to vote and when doing so cast your vote in favour of Doug Lang.



**DOUG LANG**

**Phone:** 250.923.5433

**Email:** [dlang45@telus.net](mailto:dlang45@telus.net)

# Norman Reynolds

**Work/Professional Experience:** Lay Chaplain; Comox Valley Unitarian Church; biology research and writing: BC Ministry of Forests and The Department of National Defense; journalist.

**Board/Governance Experience:** Director: Coastal Community Credit Union; Councillor: Town of Comox; Director: Comox Harbour Authority.

**Relevant Education/Designations:** BA Honours—General Systems, University of Victoria; Credit Union Director Achievement Program; extensive Policy Governance training in widely different organizations.

**Community Experience:** Instructor—17 years—for Vancouver Island Adaptive Snowsports; Director, Comox Valley Council of Canadians; Director, Comox Valley Art Gallery.

**Other Experience:** Caregiver—35 years; married 44 years; two sons and will soon be a grandfather; Author of three books.

**Candidate Statement:** Seeing the havoc caused to individuals, communities and nations by giant banks, I am delighted we have democratically-controlled credit unions that create long-term, sustainable value out of putting the well-being of our members, employees and communities before short-term returns to distant investors.

But "Vigilance is the price of democracy." I am running to serve you as a Coastal Community Director because I believe that in major decisions like mergers or acquisitions, changes in share structure, reviewing our vision, or new directions you must give members a say in matters that affect THEIR credit union. I fervently believe in ensuring that our actions are consistent with furthering, not only financial sustainability, but with quality pay and work environment for our employees, with continuing services and rates to our members and with the well-being of our communities and our democratic ideals.

Creating a democratically governed, prosperous financial institution accountable to members, staff, communities and the environment is the work of the board and the credit union difference.

As a member of our Coastal Community Credit Union Audit Committee I was acutely aware of the diligence it takes to oversee the financial well-being of a credit union. I also saw the work of the committee as focusing on how everything we do contributes to ensuring and enhancing core credit union values.

I am deeply committed to listening to and supporting the views of members, and working to facilitate the collaborative teamwork that it takes to build on our shared vision.



**NORMAN REYNOLDS**

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## ABOUT COASTAL COMMUNITY

For over 60 years, the satisfaction and happiness of our members and clients have been our bottom line. That's why we've grown to be the largest financial services organization based on Vancouver Island and the Gulf Islands. We're passionate about building stronger relationships to improve financial health, enrich people's lives and build healthier communities. We offer caring and helpful service integrated across our business lines to meet all your financial and protection needs.

- Named one of Aon Hewitt's Annual Best Employers in Canada three years in a row
- 17th largest credit union in Canada
- 23 Credit Union Branches
- 15 Insurance Offices
- 3 Business Service Centres
- Access to THE EXCHANGE® Network of 2400 ATMs nationwide
- Account access through your mobile device and online at [cccu.ca](http://cccu.ca)

## A Complete Range of Expertise and Solutions

- Personal Banking
- Business Banking
- Insurance Services
- Wealth Management



**COASTAL  
COMMUNITY**

TOGETHER, LET'S DO GREAT THINGS

Insurance services provided through Coastal Community Insurance Services (2007) Ltd. Financial planning and investment services provided through Coastal Community Financial Management Inc. \*THE EXCHANGE and \*THE EXCHANGE & Design are registered trademarks owned by Fiserv Inc., licensed for use in Canada by FICANEX Services Limited Partnership.

## COASTAL COMMUNITY LOCATIONS

- Personal & Business Banking
- Insurance Services - provided through Coastal Community Insurance Services (2007) Ltd.
- Regional Business Centre
- Investment Services - provided through Coastal Community Financial Management Inc.

### Alert Bay

30 Maple Street  
Credit Union: 250.974.5527



### Campbell River

*Discovery Harbour Shopping Centre*  
1354 Island Highway  
Credit Union: 250.286.6205  
Insurance: 250.286.1993



### Willow Point

2253 S. Island Hwy  
Credit Union: 250.923.0862



### Chemainus

9781 Willow Street  
Credit Union: 250.246.4704



### Comox

1797 Comox Avenue  
Credit Union: 250.703.4234  
Insurance: 250.703.4201



### Cortes Island

777 Sutil Pt. Road  
Credit Union: 250.935.6617



### Courtenay

4th Street  
291 4th Street  
Credit Union: 250.703.4120  
Insurance: 250.703.4140



### Ryan Road

1045 Ryan Road  
Credit Union: 250.703.4170



### Duncan

471 Trans Canada Hwy  
Insurance: 250.748.3644



### Gabriola Island

580 North Road  
Credit Union: 250.247.8521  
Insurance: 250.247.8511



### Nanaimo

*Bowen*  
2350 Labieux Road  
Credit Union: 250.729.2550  
Insurance: 250.729.2570



### Hammond Bay

6365 Hammond Bay Road  
Credit Union: 250.390.8900  
Insurance: 250.390.8940



### Harbourfront

59 Wharf Street  
Credit Union: 250.741.3100  
Insurance: 250.741.3175



### Southgate

50 Tenth Street  
Credit Union: 250.741.1233  
Insurance: 250.741.8600



### Nanoose Bay

2451 Collins Crescent  
Credit Union: 250.468.7624



### Parksville

140 Alberni Highway  
Credit Union: 250.248.3275  
Insurance: 250.248.5725



### Port Alberni

3009 4th Avenue  
Credit Union: 250.723.8101



### Pacific Rim

*Shopping Centre*  
3555 Johnston Road  
Insurance: 250.723.2918



### Port Hardy

7115 Market Street  
Credit Union: 250.949.7471  
Insurance: 250.902.2626



### Port McNeill

1597 Broughton Blvd  
Credit Union: 250.956.3972  
Insurance: 250.956.4437



### Quadra Island

657 Harper Road  
Credit Union: 250.285.3327



### Qualicum Beach

118 2nd Avenue  
Credit Union: 250.752.9244  
Insurance: 250.752.3331



### Sointula

185 1st Street  
Credit Union: 250.973.6723



### Tofino

390 Main Street,  
Credit Union: 250.725.2366



### Ucluelet

1566 Peninsula Road  
Credit Union: 250.726.7785



### Victoria

762 Fort Street  
Insurance: 250.386.7737



## Administration

21-13 Victoria Crescent | Nanaimo, BC | V9R 5B9  
250.741.3200 | 1.888.741.1010 | [service@cccu.ca](mailto:service@cccu.ca)

