

Join Coastal Community Credit Union's

BOARD OF DIRECTORS

Would you like to play an important part in the future of the largest credit union based on Vancouver Island and the Gulf Islands?

As a member of our Board, you'll have an opportunity to help lead an organization that is committed to building strong relationships aimed at improving financial health, enriching people's lives and building healthier communities across Vancouver Island and the Gulf Islands.

Every day at Coastal Community Credit Union, over 600 employees provide our almost 80,000 members with caring and helpful service in our banking, insurance, investment and business services centres.

THE ROLE OF THE BOARD

Coastal Community Credit Union's Directors help us achieve our vision of being the leaders in building relationships that enrich people's lives, improve financial health and build healthier communities. Together with our management team, Directors establish corporate goals, approve major financial decisions, and allocate resources where they are needed most. Their actions are guided by our core values of accountability, co-operation, excellence, innovation, integrity, responsiveness and social responsibility.

A Director's role is a significant obligation. This important role requires a personal commitment of time, acceptance of legal responsibilities, and ongoing education. It also requires a strong desire to support employees, members and clients in our communities across the islands.

KNOWLEDGE & EXPERTISE

While all areas of expertise are important, each year the Board will identify the specific areas it is looking to strengthen further for the coming year. Please refer to Coastal Community's latest Call for Nominations notice, available every Fall, for specific details. A full list of the knowledge and experience our Board endeavours to possess as a group can be found on our website, cccu.ca.

DIRECTOR REQUIREMENTS AND RESPONSIBILITIES

Directors are elected for three-year terms. As an Officer of the organization, a Director's duties are governed by the Financial Institutions Act, covering such issues as conflict of interest, confidentiality and ethical standards.

A Credit Union member who is eligible to stand for election to the Board of Directors must be a member in good standing for a period of 12 consecutive months, be a minimum of 19 years of age, and qualify subject to the Rules of Coastal Community Credit Union.

Education: Directors must complete the Credit Union Achievement Program within one year of being elected. Additional education is also required, for example: Anti-Money Laundering and Privacy Legislation.

As a Board committed to continuous learning, ongoing education in other relevant areas is encouraged.

Meetings: The Board of Directors holds up to eleven monthly board meetings every year. In addition, a separate Board planning session is held annually where Directors spend two to three days planning the direction of the organization. *(continued on back...)*

Directors are elected by members of Coastal Community Credit Union in a democratic process that begins every autumn with a Call for Nominations. A campaign period follows, culminating in a Directors Election in the spring. Results are announced at Coastal Community's Annual General Meeting.

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Our ideal Board will reflect a diversity of background and expertise, and encourage a culture of continuous improvement and learning.

DIRECTOR REQUIREMENTS AND RESPONSIBILITIES CON'T...

Each Director also sits on two or three committees, which meet at least quarterly, including:

- Audit & Finance
- Nominating
- Conduct Review & Corporate Governance
- Human Resources & Compensation
- Investment & Lending
- Information Technology Risk
- Risk Oversight

You should expect to spend a minimum of 20 hours per month on various duties including preparation for meetings, attendance at Board meetings, orientation activities and community events.

Annual General Meeting:

Directors are expected to attend Coastal Community Credit Union's Annual General Meeting, normally held each spring.

Community Involvement:

Directors are encouraged to represent Coastal Community Credit Union by attending various events and activities in their communities.

Compensation and Benefits:

In addition to the many personal benefits that come from playing an important role in shaping Coastal Community Credit Union's future, Directors receive an annual honorarium and fees for attending meetings. Reimbursement is also paid for out-of-pocket expenses for travelling on Coastal Community Credit Union business.

ABOUT COASTAL COMMUNITY CREDIT UNION

At the heart of Coastal Community is a passion for improving financial health, enriching people's lives and building healthier communities. This vision is why we have grown to be the largest financial services organization based on Vancouver Island and the Gulf Islands, serving Islanders from Victoria to Port Hardy.

To help our members and clients improve their financial health, our business lines offer a full range of products and services for personal, business and commercial banking, insurance* and wealth management** through Credential Securities. Learn more at cccu.ca.

Are you interested in running in the Board of Directors Election? Please visit cccu.ca to learn more and to submit your nomination form. To obtain more information on how you can get involved or to inquire about speaking with a current board member about this opportunity, please contact our head office at:

220-59 Wharf Street, Nanaimo, BC V9R 2X3 1.888.741.1010 | communications@cccu.ca



**COASTAL COMMUNITY
CREDIT UNION**

TOGETHER, LET'S DO
GREAT THINGS

*References to "insurance" in this article refer to the insurance services provided through Coastal Community Insurance Services (2007) Ltd., an affiliate of Coastal Community Credit Union.

** Mutual funds, other securities and securities related financial planning services are offered through Credential Securities, a division of Credential Qtrade Securities Inc. Credential Securities is a registered mark owned by Aviso Wealth Inc. Life and health insurance provided through Coastal Community Private Wealth Group, a division of Coastal Community Financial Management Inc., a subsidiary of Coastal Community Credit Union.