

Unused Vendor Accounts

Vendor (such as Shaw Cable or BC Hydro) bill accounts that have not been used by members in the past 26 months or longer will be removed from your bill payments screen in MemberDirect Online Banking.

Removing unused vendor accounts from your bill payment screen will reduce the chances of payment error and allow for better vendor organization. It is also advisable to remove unused and unmonitored vendor accounts for security reasons.

For your benefit and protection, Central 1 will begin by removing vendor accounts that have been inactive since 2003, and will gradually continue on a chronological basis until only 26 months of active vendor accounts remain. Central 1 will perform inactive vendor maintenance on a monthly basis going forward.

For more information, please contact us by logging into your Member Direct online banking, and navigating to Member Services. You may also contact your local branch for further details.